What To Expect During Water Line Installation to My Property

The water line installation to your property involves a number of activities. The exact sequence may vary for each property. The general activities to take place include:

- The water main will be installed within the street in front of your residence or business. The water main connection, or service line, curb stop for your property will be installed at a later date once the water main is available for service. The curb stop is installed within the Town of Haddam easement or right of way which could extend into your lawn. Certain properties may require a meter pit at the property line, or the private property side.
- The water line connection involves bringing a copper water line from the curb stop into your residence or business. This is typically done by excavating a trench 4-5 feet deep from the curb stop to the entry point at the structure. A hole is drilled through the foundation to bring the water line into the house.
- The hole is sealed and the trench backfilled. The disturbed areas of the property are restored.
- Inside the house, any existing treatment systems that have been installed by or are being maintained by CTDEEP will be removed. If the property owner would like to retain the treatment system, they will be required to sign a form accepting ownership along with responsibility for maintenance and proper disposal. (If you are interested in retaining the treatment system, you should notify the First Selectman as soon as possible.)
- A water meter will be installed internally at locations where meter pits are not utilized.
- To abandon existing wells, a truck-mounted piece of equipment would typically be used to fill the well. The well pump, wire and piping will be disposed of, unless the owner wants to retain it.
- Once the work is done, any disturbed structures will be repaired, any disturbed paving or
 walkways restored, and the disturbed areas of the property will be properly graded and
 seeded. If trees, shrubs, or other vegetation is removed or damaged, they would be
 replaced as appropriate. The restoration will follow current local codes and any tree
 replacements will be plantings as mature trees cannot be practically replaced.
- Note the actual initiation of the water service will likely occur in a phased manner. This means that water line installation from the street into your structure be completed at one time, but the actual final connection to put the line into service may need to wait until sufficient properties are ready for water service to allow adequate flow and pressure in the new water main. Until the water main is ready to provide water to your property, your existing water supply will not be disconnected. It could be as long as a year between the initial installation and the initiation of service. The abandonment of your existing well will occur after you have been provided water from the new water line and the water connections have been tested, inspected, and determined to meet the requirements for potable use.
- The Town and/or an entity working for Connecticut Water Company will notify the property owners of the proposed overall work schedule and prior to the start of any and all work on the specific properties.